Oryntero

Mateja (Matty) Lukic · Founder · n8n workflow automation for UK service businesses

Portfolio of automation work

Practical automations that take repetitive admin off small businesses: enquiries sorted and prioritised, bookings and reminders handled, quotes and invoices followed up, and staff kept informed. Each project below was designed, built and tested before being shown here.

How to read this portfolio. Oryntero is a new business and has no paying clients yet. These are independently built projects, tested with fictional data. Each one carries a status label, so it's clear what has been tested and how.

Demo built & tested · Tested live · Running on Oryntero's own systems · Built, not live yet

Customer Enquiry Management

Demo built & tested

An n8n workflow that takes every website enquiry, checks it, sorts it, prioritises it and gets it to the right person, and only thanks the customer once the enquiry has really been saved.

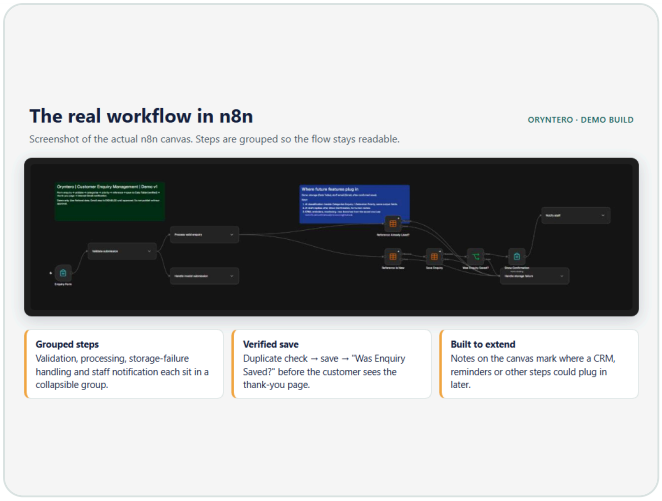
WHAT IT DOES

- Checks every submission and flags spam-like links
- Sorts enquiries into Sales, Support, General, Existing Customer or Other
- Rule-based Low / Medium / High priority, with the reason recorded
- Unique reference, duplicate check and verified save
- Formatted staff email alert, with urgent enquiries highlighted

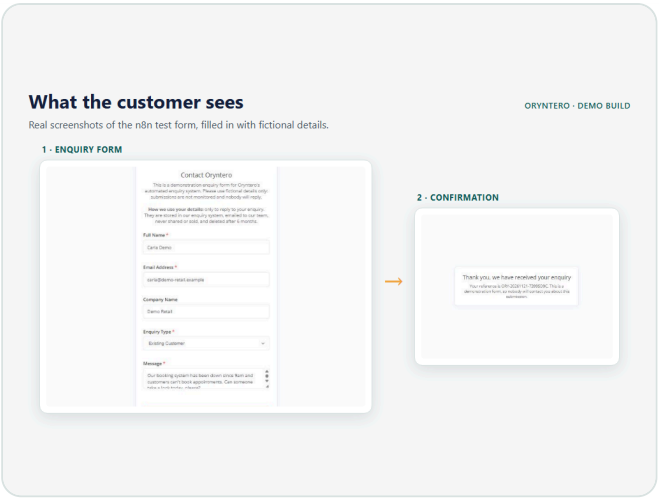
HOW IT WAS TESTED

- Valid, invalid and empty submissions
- Urgent vs "not urgent" wording
- Duplicate references and a simulated storage failure
- A real email send
- Code typed into the form, stored safely as text

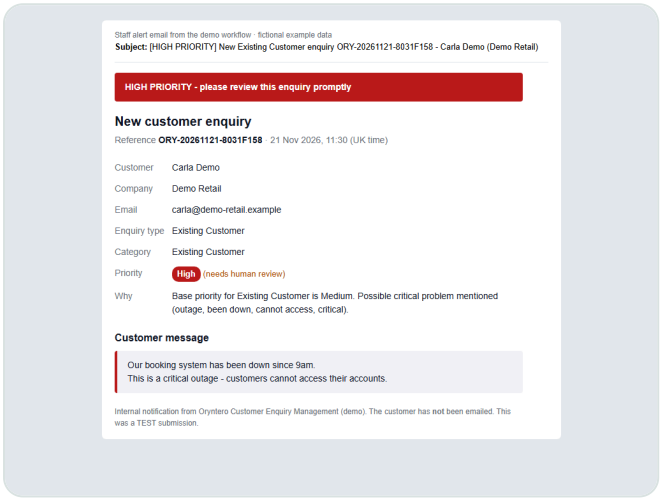
Bug found and fixed: a failed save could still show "thank you". A check now confirms the record exists first.



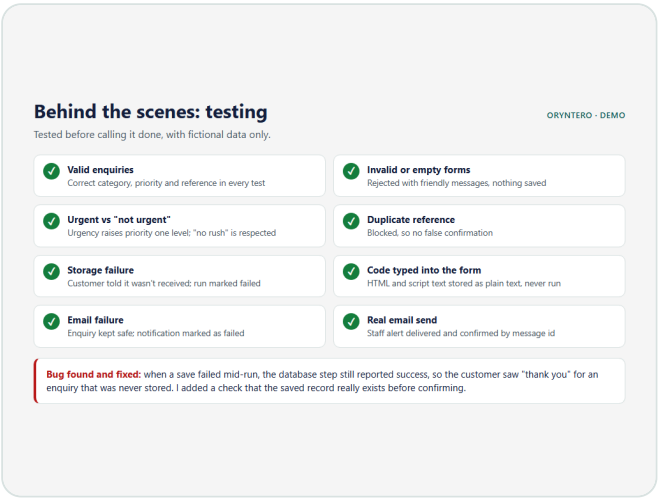
REAL The workflow in n8n



REAL What the customer sees (fictional details)



REAL LAYOUT Staff alert email, fictional example data



SUMMARY Tests passed before sign-off

Appointment Booking & Reminders

Demo built & tested | Google Calendar sync tested live

A booking system for a fictional cleaning business. Customers book, cancel and reschedule online, and the business gets reminders and updates without picking up the phone.

WHAT IT DOES

- Two-step booking form that only offers times still free
- Re-checks the slot before saving, to prevent double bookings
- Confirmation with a unique reference (e.g. APT-20261122-D6E116)

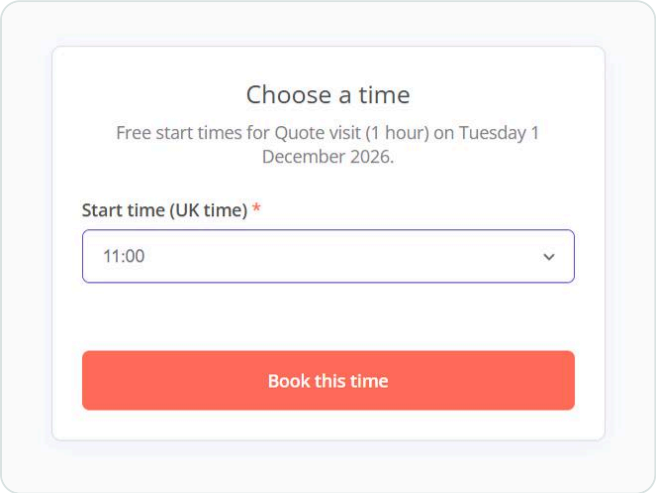
GOOGLE CALENDAR SYNC

- Tested live with a real Google Calendar: bookings create events; reschedules and cancellations update or remove them
- Busy time in the calendar is blocked from online booking (tested with sample events)

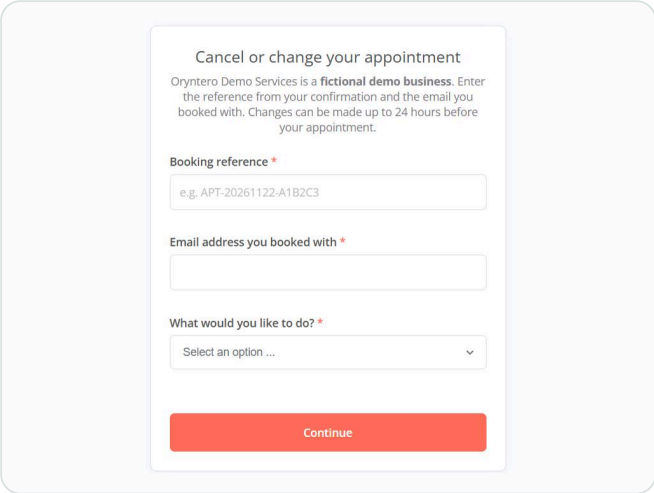
- Customers cancel or reschedule themselves, up to 24 hours before
- One email reminder the day before, never sent twice
- Staff alerts for every change, plus a 7am weekday schedule
- Events hold only the name, service and reference

HOW IT WAS TESTED

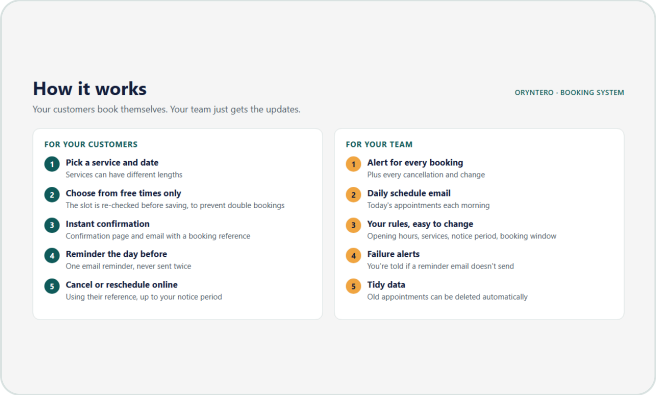
- Overlapping times, fully booked days, weekends
- Cancel, reschedule, and a wrong email being refused
- The reminder run and the daily summary



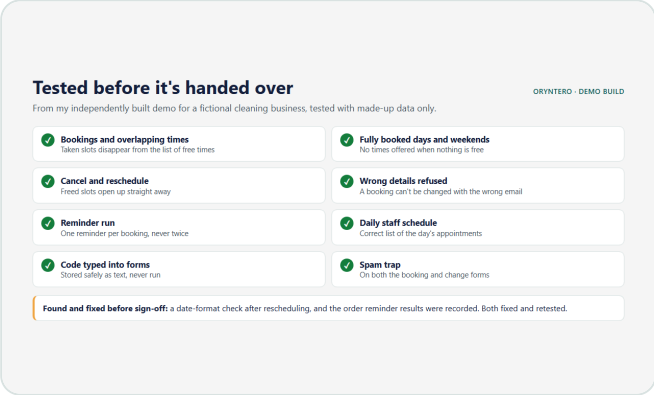
REAL Only free times are offered



REAL Customer self-service cancel / change



SUMMARY How it works



SUMMARY Tests passed, two bugs fixed before sign-off

Quote Follow-up Chaser

Demo built & tested

A quote system for a fictional cleaning business. Every open quote gets one polite reminder and appears on a staff list, and anyone who has opted out is never chased.

WHAT IT DOES

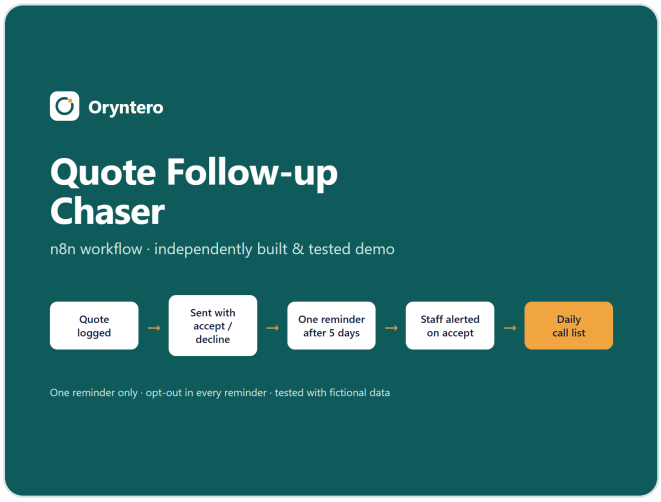
- Staff form logs each quote with a unique reference (e.g. QTE-20261122-7045E1); the save is confirmed before anything is sent
- Customers accept, decline or stop reminders online
- One reminder after 5 days with no reply, only for valid quotes that haven't been opted out
- Staff alerted as soon as a quote is accepted
- Weekday summary: customers to phone, expired quotes, quotes still waiting

EMAIL RULES

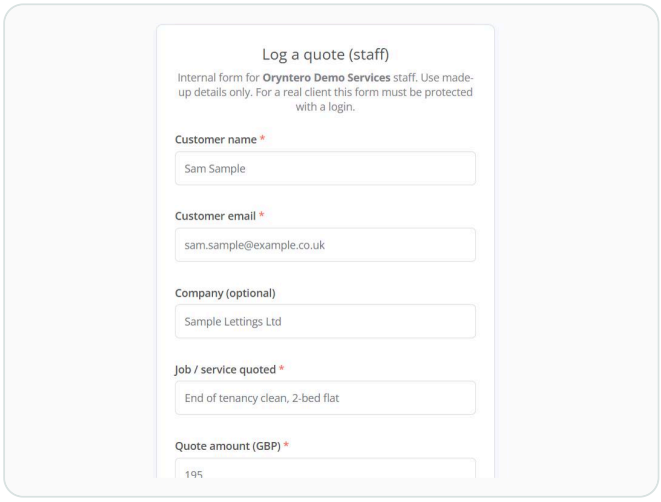
- Designed around the UK PECR "soft opt-in" rules
- Opt-out offered when the quote is requested, and in every reminder
- One reminder only

HOW IT WAS TESTED

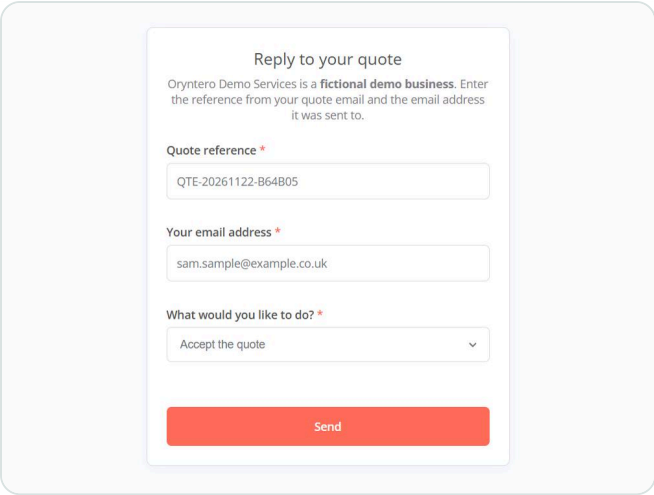
- 10 tests with fictional data
- A reminder run over 7 quotes reminded only the 2 that were due; a second run reminded nobody
- Accept, stop reminders, a wrong email and an expired quote
- Tested end to end in a real browser: a quote was logged and accepted from the email link



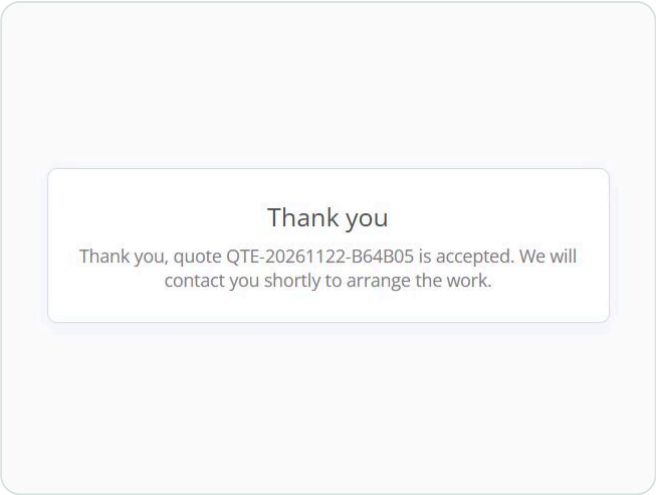
SUMMARY How the quote chaser works



REAL Staff log a quote (fictional details)



REAL Customer replies from the email link



REAL Quote accepted

Invoice & Payment Reminders

Demo built & tested

An invoicing helper for a fictional cleaning business. Every unpaid invoice gets polite, well-spaced reminders and appears on a staff list, and nobody who has paid or raised a dispute is chased.

WHAT IT DOES

- Staff form logs each invoice with a unique number (e.g. INV-20261122-FA79); the save is confirmed before anything is sent
- Up to 4 friendly reminders: 3 days before it's due, then 1, 7 and 14 days overdue, at least 3 days apart
- One form marks an invoice paid, cancelled or disputed; reminders stop or pause straight away
- Morning "money owed" summary: total overdue, who to call, disputes and what's due soon
- For business customers, staff see the late-payment compensation they may claim; nothing is added to a bill automatically

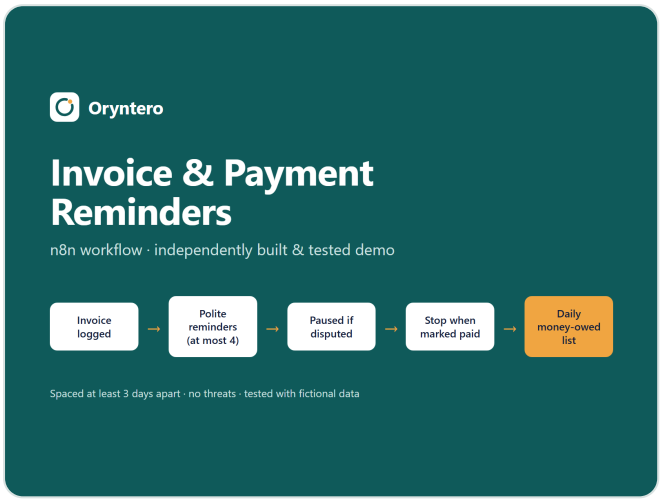
FAIR AND CAREFUL BY DESIGN

- Designed around UK rules on fair payment reminders: polite wording, no threats
- Disputes pause reminders until they're sorted
- Late-payment law only mentioned to business customers, in the final reminder
- Invoices are kept, not auto-deleted, because businesses must keep financial records

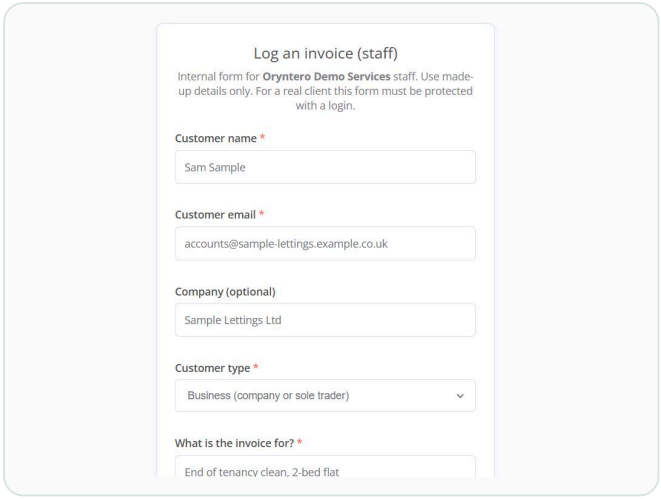
HOW IT WAS TESTED

- 13 tests with fictional data, including the reminder schedule over 11 invoices at different stages
- Business and consumer wording; paid, disputed, resumed and refused changes

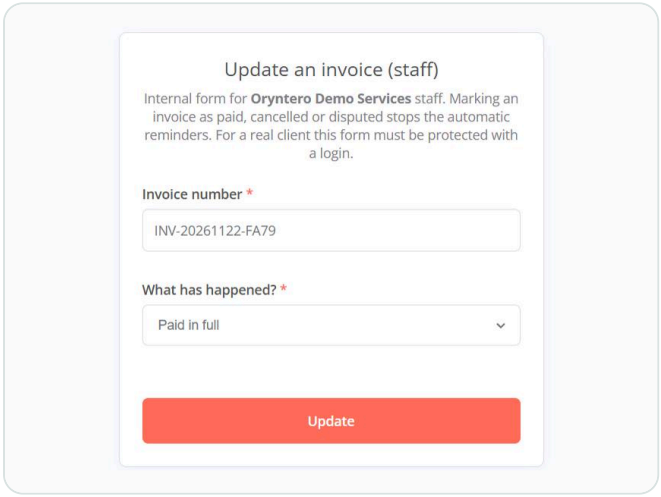
- Tested end to end in a real browser: an invoice was logged and then marked paid
- One bug found and fixed before sign-off



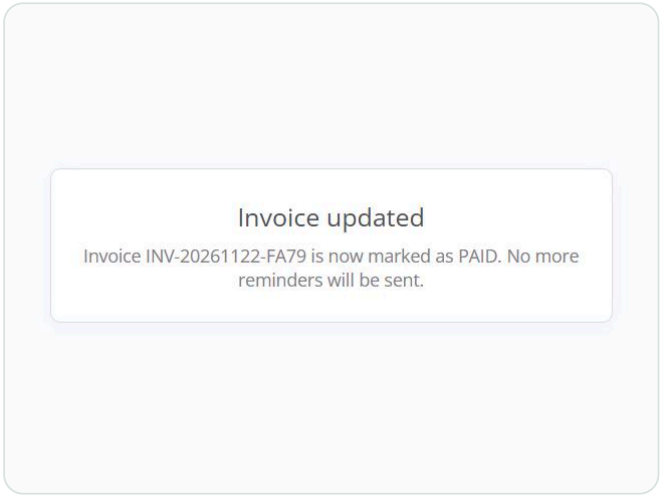
SUMMARY How the invoice reminders work



REAL Staff log an invoice (fictional details)



REAL Staff mark an invoice paid



REAL Marked paid: no more reminders

Website Contact Form → n8n

Built, not live yet

A connection from a static website's contact form to an n8n workflow, built for oryntero.com and tested with simulated data. It's paused until the go-live checks are done.

- Secure connection from the website form to n8n
- Spam protection: Cloudflare Turnstile checked on the server, plus a hidden spam trap
- Field checks, priority sorting and a verified save
- Clear success and error messages for visitors

- Staff alerts contain no customer personal data

Reliability & Data Housekeeping

Running on Oryntero's own systems

Small add-ons that make automations safer to rely on.

- **Error alerts:** the owner is emailed when a live workflow fails, with no customer data in the email
- **Data clean-up:** runs nightly and deletes old data after a set period (6 months). Currently covers the demo enquiries

Oryntero Promo Video

45 seconds

A short promotional video for Oryntero, produced with free tools and original, licence-clear music and graphics. Scenes are labelled as illustration, real demo or concept.

Watch the 45-second promo video at oryntero.com.

What Oryntero can build for you

Enquiry handling

Website enquiries checked, sorted, prioritised, saved with a reference and sent to your team.

Booking & reminders

Online booking with only free times, self-service changes, day-before reminders and Google Calendar sync.

Quote follow-up

Quotes logged and sent with online accept/decline, one polite reminder, and a daily staff call list.

Invoice & payment reminders

Invoices logged, polite reminders until marked paid, disputes paused, and a daily "money owed" list.

Website form connection

Your existing contact form connected to an automation, with spam protection and clear messages.

Reliability add-ons

Failure alerts and automatic deletion of old personal data.

Every build goes in your own n8n account, so you own it. It's tested with made-up data and comes with a short setup guide. Oryntero is also open to automating other repetitive admin, built to order.

NOT OFFERED YET

Text-message reminders · Outlook / Microsoft 365 calendars · Cal.com · AI features

Contact: oryntero@gmail.com · oryntero.com

Oryntero is a trading name of Mateja Lukic, 2 Queen Alexandra Road, Bedford, MK41 9SE. Services for businesses only. All projects shown use fictional data; no real customer data appears in this portfolio.